

Safe practise: Prevention of cross-infection- Frontline Personnel

How to prevent cross-infection

Activity

Coughing



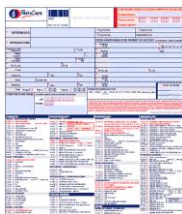
Sneezing



Sample received not in specimen bag



Customer require pen to sign request form



Money



Credit /debit cards



Action

Glass of water/ inform of available mask



Tissue/ inform of available mask



Put on gloves before touching specimen



Point in direction to counter pen for customer to use (Wipe in between customers)



Sanitize hands in between customers



Pass terminal to customer to insert card (They need to enter their pin as well)



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Collection of specimen

(Venepuncture technique)



Wear gloves



After collection of specimen (Venepuncture technique):

- Wash hands/ kidney dish/ barrels immediately
- NB: This needs to be done after each and every customer!!!
- Adherence of 5 moments of hand hygiene is always applicable – regardless of patient condition/ suspected virus/disease!

