



labour

Department:  
Labour  
REPUBLIC OF SOUTH AFRICA

Compensation Fund, Delta Heights Building, Cnr Madiba & Thabo Sehume Streets, PRETORIA CENTRAL / Box 956, Pretoria, 0001 /  
Tel: (012) 319 9142, Fax: (012) 326 7035, <http://www.labour.gov.za>

**Enquiries:** Dr Lucas Mosidi

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**Dated:** 21 December 2017

**To: Medical Service Providers**

**: Healthcare Establishments**

**: Medical Service Provider Associations**

**: Medical Switching Houses**

**CONTACT DETAILS FOR MEDICAL SERVICES IN PROVINCES**

1. The Compensation Fund Management has taken a strategic decision to decentralise its core services to provinces across the country in an effort to bring services closer to the people. This is part of the Fund's Strategic Objective 2, which is to provide faster, reliable and accessible COID Services by 2020.
2. As part of the Fund's coordinated service provision plan, the Medical Service Provider community is hereby informed that all communication relating to medical services (Doctors and Nurses) within the Fund and related queries are to be directed to relevant provinces in which the claims originate(d) or reside with effect from the 1<sup>st</sup> January 2018.
3. Service providers are required to liaise with the officials in the manner provided for in this communicate to ensure that required service are provided by the right person, at the right time and in the right province as stipulated.
4. It is advised that all the role players within the medical fraternity strictly adhere to these communication channels to ensure timeous and seamless service provision.



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**A: ASSISTIVE MEDICAL DEVICES AND PROSTHESIS**

Compensation Activity		Pre-authorisation for Assistive Medical Devices and Prosthetics		
Responsible Manager	Province	Contact Person	Phone/Fax Number	Email Address
Dr Mabudusha	Gauteng	Jimmy Mokadi	T: (012) 313 6368	GPMedirequest@LABOUR.gov.za
Dr Selepe	Limpopo	Monky Phakoago	T: (015) 290 1696	Monky.phakoago@labour.gov.za
Dr Kahla	Free State	Ariah Lekhehle	T:(051)505 6340 F:(051)505 6294	Ariah.Lekhehle@labour.gov.za
Dr Dayaram	KwaZulu Natal	Thabisile Mbatha	T:(031)366 2033	Thabisile.Mbatha@labour.gov.za
Dr Magubane	Mpumalanga	Manamela Nkotsoe	T: (013) 655 8944	Manamela.Nkotsoe@labour.gov.za
Dr Moropa	North West	Kwena Mashamaite	T: (018)387 8169 F: (086)633 4561	Kwena.Mashamaite@labour.gov.za
Dr Jood-Molaolwe	Northern Cape	Matshidiso Mocuminyane	T:(053)838 1570 F: 086 620 8429	Matshidiso.Mocuminyane@labour.gov.za
Dr Dayaram	Western Cape	Thabisile Mbatha	T:(031)366 2033	Thabisile.Mbatha@labour.gov.za
Dr Ndzuta	Eastern Cape	Nozizwe Mahashe	T: (043) 701 3052	Nozizwe.Mahashe@labour.gov.za

**B: REQUEST FOR REOPENING OF PREVIOUSLY FINALISED CLAIMS AND CHRONIC MEDICATION**

Compensation Activity		Pre-authorisation for Reopening (Hospitalisation & Treatment) & Chronic Medication		
Responsible Manager	Province	Contact Person	Phone/Fax Number	Email Address
Dr Mabudusha	Gauteng	Letitia Mabitsela	T: (012) 313 6376	GPMedirequest@LABOUR.gov.za
Dr Selepe	Limpopo	Phophi Lekgwathi	T:(015)290 1697	Phophi.lekgwathi@labour.gov.za
Dr Kahla	Free State	Ariah Lekhehle	T:(051)505 6340 F:(051)505 6294	Ariah.Lekhehle@labour.gov.za
Dr Dayaram	KwaZulu Natal	Dolly Ngubane	T: (031)366 2097	kzncoidenq@labour.gov.za
Dr Magubane	Mpumalanga	Goldy Ntuli	T:(013)655 8944	Goldy.Ntuli@labour.gov.za
Dr Moropa	North West	Kwena Mashamaite	T:(018)387 8169 F:(086)633 4561	Kwena.Mashamaite@labour.gov.za
Dr Jood-Molaolwe	Northern Cape	Matshidiso Mocuminyane	T:(053)838 1570 F:086 620 8429	Matshidiso.Mocuminyane@labour.gov.za
Dr Kahla	Western Cape	Annemarie Marais	T: (051) 505 6248 T:(051) 505 6340	Annemarie.Marais@labour.gov.za
Dr Ndzuta	Eastern Cape	Pakama Doans	T:(041) 506 5119	Pakama.Doans@labour.gov.za



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### **C: FOLLOW-UP ON CLAIMS AND MEDICAL QUERIES**

Compensation Activity		General Claims Follow-up, Complaints and Queries		
Customer Care	Head Office	Customer Care	CFcallcentre@labour.gov.za	T: 0860 105 350
	Gauteng	Jimmy Mokadi	GPMedirequest@LABOUR.gov.za	T: (012) 313 6368
	Mpumalanga	Manamela Nkotsoe	Manamela.Nkotsoe@labour.gov.za	T: (013) 655 8944
	North West	Kwena Mashamaite	Kwena.Mashamaite@labour.gov.za	T: (018)387 8169 F: (086)633 4561
	Limpopo	Monky Phakoago	Monky.Phakoago@labour.gov.za	T: (015) 290 1696
	Free State	Ariah Lekhehle	Coida.Bloemfontein@labour.gov.za	T:(051)505 6340 F: (051)505 6294
	KwaZulu Natal	Dolly Ngubane	kzncoidenq@labour.gov.za	T: (031)366 2097
	Northern Cape	Matshidiso Mocuminyane	Matshidiso.Mocuminyane@labour.gov.za	T: (053)838 1570 F: 086 620 8429
	Western Cape	Lerato Ramasobane	Lerato.Ramasobane@labour.gov.za	T: (021) 441 8035
	Eastern Cape	Sidima Gamedala	Sidima.Gamedala@labour.gov.za	T: (043) 701 3056

This Communique is issued by the Medical Services Directorate on behalf of the Compensation Commissioner.

Dr Lucas Mosidi  
Director: Medical Services  
Compensation Fund

21/12/2017  
Date