FEDHEALTH
Sanlam healthcare partner
Corner Ontdekkers Road and
Conrad Street, Building Block F, Florida, 1716
PO Box 1101, Florida Glen, 1708
CONTACT CENTRE 0860 002 153
www.fedhealth.co.za

November 2025

Dear General Practitioner

Fedhealth General Practitioner Network Rates for 2026

We extend our sincere appreciation for the professional care you have provided to our members throughout 2025. As a valued member of the Fedhealth General Practitioner (GP) Network, we are pleased to inform you of a **3.1%** increase in the GP tariff, effective **1 January 2026.**

Reimbursement Model
The 2026 reimbursement model continues to include an **enhanced consultation fee** based on your REPI[2] category score, as outlined below:

General Practitioner Consultation Rates (0190 - 0192)	
Fedhealth GP Network consultation fee	R519.80
Enhanced consultation fee for REPI[2] category 1 GP Network practices	R52.00
Enhanced consultation fee for REPI[2] category 2 GP Network practices	R26.00

One of the key objectives of the Fedhealth GP Network is to safeguard members against unforeseen co-payments. Accordingly, we wish to reiterate the importance of adhering to the agreed Fedhealth GP Network Rate **(R519.80)** to ensure cost predictability and member protection.

Further Information and Access to Resources
For comprehensive guidance, please refer to the Fedhealth GP Network and my**FED** GP Network Practice Guide for 2026, available on the Healthcare Professional (HCP) Portal on the Medscheme website at www.medscheme.com. To access the guide:

TRUSTEES: K Elliott (Chairperson), M Govender (Vice Chair), J Cloete, G Eloff, M Mojapelo, C Norton, N Parker, K Rautenbach, E Schoemaker, J Yatt (Principal Officer)

- Navigate to the **HCPs** tab on the home page and log in using your **provider credentials**
- Navigate to the **Main Menu > My Practice > Correspondence**
- From the **Communication Type** drop-down menu, select **'Email**'
- From the **Origin** drop-down menu, select **'Inbox**'
- Specify the date range by entering the 'From' and 'To' dates
- Click **Search** to retrieve the relevant correspondence

Important Billing Note

Please do **not** manually add the enhanced consultation fee to your Fedhealth GP Network consultation fee **(R519.80)**. This enhanced fee will be automatically allocated to qualifying practices upon payment of consultations. Your remittance advice will reflect the comment code **247** for each consultation that qualifies for an enhanced fee. Please note that the enhanced fee amount will not appear on individual claim lines. Instead, the total value of all enhanced fees will be consolidated and displayed as a single amount, marked with code **247** and the description '**Enhanced fees**' at the beginning of the claim summary.

For example: *50 (consultations) X R52.00 (enhanced fee) = R2 600.00*

Coordination of Care

Fedhealth places strong emphasis on coordinated care, with the General Practitioner playing a central role. Fragmented healthcare delivery has led to inefficiencies and increased costs. By contrast, GP-led coordination enhances care quality and reduces overall healthcare expenditure.

Beneficiaries on the following options are required to nominate a treating network GP to manage their care:

Option	Nomination Process
flexi**FED 1** and flexi**FED 1**^{Elect} flexi**FED 2**,flexi**FED 2**^{GRID} and flexi**FED 2**^{Elect} flexi**FED 3**^{GRID} and flexi**FED 3**^{Elect} flexi**FED 4**^{GRID} and flexi**FED 4**^{Elect}	This can be done by contacting the Fedhealth Customer Care Centre on **0860 002 153**.

Additionally, each beneficiary is entitled to two (2) annual visits under the 'out-of-nomination' benefit, allowing access to a GP within the GP Network other than their nominated provider when necessary.

Specialist Network and Referral Protocol

Fedhealth would like to remind you of the Fedhealth Specialist Network, comprising of specialists who have committed to billing at the Fedhealth rate. As a result, members will not incur co-payments when consulting these network specialists.

To ensure appropriate and coordinated care, all Fedhealth beneficiaries are required to consult their nominated network GP **prior** to scheduling a specialist appointment. This process enables the GP to assess the patient's needs and refer them to the most suitable specialist for the required level of care.

To access the most up-to-date list of network specialists, please log in to the HCP Portal at www.medscheme.com and follow these steps:

- Navigate to the **HCPs** tab on the home page and log in using your **provider credentials**.
- Click on the **Main Menu > Locator**
- Enter the **membership number**
- Choose **Country** and enter **South Africa**
- In the **Discipline Group** drop-down menu, select **Specialist**
- Specify the **preferred radius**
- Select the **Current Year** and **relevant Month**
- Click **Search**

Alternatively, call the Healthcare Provider Contact Centre on **0861 112 666**.

How To Obtain a Referral:

- Visit www.medscheme.com
- Navigate to the **HCPs** tab and log in using your **provider credentials**
- Navigate to **Main Menu** > **My Patients** > **Specialist Referral**
- Enter the membership number and select the appropriate **Beneficiary**
- If the specialist's practice number is known, enter it and select the preferred specialist from the map
- If the specialist practice number is unknown, select the relevant discipline, define the preferred search radius, click **Search,** and choose the preferred specialist from the map

Alternatively, you may use our IVR facility via the Healthcare Provider Contact Centre on **0861 112 666.**

Hospitalisation Guidelines

All Fedhealth options are grouped and subject to their own hospital network, except the following:

- maxima **PLUS**
- maxima **EXEC**
- flexi**FED 2**
- flexi**FED 3**
- flexi**FED 4**

(The flexi**FED 2**, flexi**FED 3** and flexi**FED 4** options have a Day Surgery Network and Substance Abuse Network).

A co-payment will apply for the voluntary use of non-network facilities. The co-payment for the use of non-network facilities per option is illustrated below:

Option	Hospital Co-payment	Day Surgery Co-payment	Mental Health Facility Co-payment	Substance Abuse Network
flexi**FED 1**	30%	R2 710.00	30%	15%
flexi**FED 1**^{Elect}	R15 950.00	R15 950.00	R15 950.00	25%
flexi**FED 2**	N/A	R2 710.00	N/A	15%
flexi**FED 2**^{GRID}	30%	R2 710.00	30%	15%
flexi**FED 2**^{Elect}	R15 950.00	R15 950.00	R15 950.00	25%
flexi**FED 3**	N/A	R2 710.00	N/A	15%
flexi**FED 3**^{GRID}	30%	R2 710.00	30%	15%
flexi**FED 3**^{Elect}	R15 950.00	R15 950.00	R15 950.00	25%
flexi**FED 4**	N/A	R2 710.00	N/A	15%
flexi**FED 4**^{GRID}	30%	R2 710.00	30%	15%
flexi**FED 4**^{Elect}	R15 950.00	R15 950.00	R15 950.00	25%
flexi**FED**^{Savvy}	30%	R2 710.00	30%	15%
my**FED**	30%	R2 710.00	30%	25%

To find network hospitals and facilities:

- Visit www.medscheme.com
- Navigate to the **HCPs** tab on the home page and log in using your **provider credentials**.
- Click on the **Main Menu > Locator**
- Enter the **membership number**
- Choose **Country** and enter **South Africa**
- In the **Discipline Group** drop-down menu, select **Facility**

- Specify the **preferred radius**
- Select the **Current Year** and **relevant Month**
- Click **Search**

Alternatively, call the Healthcare Provider Contact Centre on **0861 112 666**.

Oncology Management Programme
ICON is the designated service provider (DSP) for oncology treatment in 2026. Members will be subject to a 25% co-payment for the voluntary use of an oncologist outside of the DSP network for their active oncology treatment.

To find an Oncology Management Programme oncologist or ICON oncologist:
- Navigate to the **HCPs** tab on the home page and log in using your **provider credentials**.
- Click on the **Main Menu > Locator**.
- Enter the **membership number**.
- Choose **Country** and enter **South Africa**.
- In the **Discipline Group** drop-down menu, select **Specialist**.
- Specify the **preferred radius**.
- Select the **Current Year** and **relevant Month**.
- Click **Search**

Alternatively, call the Healthcare Provider Contact Centre on **0861 112 666**.

Oncology medication is subject to a DSP network. A 25% co-payment will apply to members using a non-network provider.

Continuation of Agreement
You **are not required** to sign or return the 2026 Fedhealth GP Network Agreement. Your continued participation in the network is appreciated and remains in effect.

Thank you for your continued commitment to delivering high-quality care. We look forward to working together to shape the future of healthcare in 2026.

Kind regards

Fedhealth GP Network Management