FEDHEALTH
Sanlam healthcare partner
Corner Ontdekkers Road and
Conrad Street, Building Block F, Florida, 1716
PO Box 1101, Florida Glen, 1708
CONTACT CENTRE 0860 002 153
www.fedhealth.co.za

November 2025

Dear General Practitioner

Fedhealth myFED General Practitioner Network Rates for 2026

Fedhealth extends its sincere appreciation for the dedicated care you have provided to our my**FED** members throughout 2025. As a valued member of the **Fedhealth myFED General Practitioner (GP) Network,** we are pleased to inform you of a **3.1%** increase in the GP tariff effective **1 January 2026**.

As a contracted provider within the **Fedhealth myFED GP Network**, your reimbursement is determined by your dispensing status. GPs with a dispensing license receive a higher consultation fee, which includes the cost of the medication dispensed during the visit. Accordingly, dispensing GPs are expected to provide medication directly to members and should not issue prescriptions for pharmacy collection, as such claims will be rejected.

Tariffs for 2026

Tariff Code	Tariff Code Description
0190 - 0192	General Practitioner visit

Non-Dispensing Doctor Tariff	Dispensing Doctor Tariff	Authorisation
R378.40	R519.80	Required after the 10th visit

TRUSTEES: K Elliott (Chairperson), M Govender (Vice Chair), J Cloete, G Eloff, M Mojapelo, C Norton, N Parker, K Rautenbach, E Schoemaker, J Yatt (Principal Officer)

Further Information and Access to Resources
For detailed information regarding the fee structure and in-room procedures applicable to GPs, please consult the Fedhealth GP Network and my**FED** GP Network Practice Guide for 2026. The guide is accessible via the Healthcare Professional (HCP) Portal on the Medscheme website at www.medscheme.com.

To locate the guide:

- Navigate to the **HCPs** tab on the home page and log in using your **provider credentials**
- Navigate to the **Main Menu > My Practice > Correspondence**
- From the **Communication Type** drop-down menu, select '**Email**'
- From the **Origin** drop-down menu, select '**Inbox**'
- Specify the date range by entering the 'From' and 'To' dates
- Click **Search** to retrieve the relevant correspondence

Coordination of Care (GP Nomination)
Fedhealth strongly advocates for coordinated care with the General Practitioner (GP) playing a central role in this approach. Fragmented healthcare delivery has led to inefficiencies and increased costs for our members. We believe that GP- led care coordination enhances the quality of healthcare and contributes to more sustainable outcomes.

To sustain this model, myFED beneficiaries are encouraged to nominate their treating network GP to oversee and coordinate their care. This nomination can be made by contacting the Fedhealth Customer Contact Centre on **0860 002 153**.

Please note:

- A nominated GP may only be changed once every six months.
- Beneficiaries are entitled to two (2) 'out-of-nomination' GP visits per beneficiary per annum, should they need to consult a GP other than their nominated provider.

Specialist Network and Referral Protocol
Fedhealth would like to remind you of the Fedhealth Specialist Network, comprising of specialists who have committed to billing at the Fedhealth rate. As a result, members will not incur co-payments when consulting these network specialists.

To ensure appropriate and coordinated care, all Fedhealth beneficiaries are required to consult their nominated network GP **prior** to scheduling a specialist appointment. This process enables the GP to assess the patient's needs and refer them to the most suitable specialist for the required level of care.

To access the most up to date list of network specialists, please log in to the HCP Portal at www.medscheme.com and follow these steps:

- Navigate to the **HCPs** tab on the home page and log in using your **provider credentials**
- Click on the **Main Menu > Locator**
- Enter the **membership number**
- Choose **Country** and enter **South Africa**
- In the **Discipline Group** drop-down menu, select **Specialist**
- Specify the **preferred radius**
- Select the **Current Year** and **relevant Month**
- Click **Search**

Alternatively, call the Healthcare Provider Contact Centre on **0861 112 666.**

How To Obtain a Referral:

- Visit www.medscheme.com
- Navigate to the **HCPs** tab and log in using your **provider credentials**
- Navigate to **Main Menu** > **My Patients** > **Specialist Referral**
- Enter the membership number and select the appropriate **Beneficiary**
- If the specialist's practice number is known, enter it and select the preferred specialist from the map
- If the specialist practice number is unknown, select the relevant discipline, define the preferred search radius, click **Search** and choose the preferred specialist from the map

Alternatively, you may use our IVR facility via the Healthcare Provider Contact Centre on **0861 112 666.**

Day Clinic Network

Effective 1 January 2026, a co-payment of R2 710.00 will apply to members who utilise a **non-network day clinic**. To view the most up-to-date list of network day clinics, please visit the Healthcare Professional (HCP) Portal at www.medscheme.com:

- Navigate to the **HCPs** tab on the home page and log in using your **provider credentials**
- Click on the **Main Menu > Locator**
- Enter the **membership number**
- Choose **Country** and enter **South Africa**
- In the **Discipline Group** drop-down menu, select **Facility**
- Specify the **preferred radius**
- Select the **Current Year** and **relevant Month**
- Click **Search**

Alternatively, call the Healthcare Provider Contact Centre on **0861 112 666**.

Hospital Network
Members on the my**FED** option may only be admitted to a network hospital. Voluntary use of a non-network hospital will result in a member co-payment. Members on the my**FED** option must also obtain pre-authorisation for any hospitalisation (except for emergencies) in the respective network to avoid a co-payment.

You can access the latest list of network hospitals by visiting the HCP Portal at www.medscheme.com:

- Navigate to the **HCPs** tab on the home page and log in using your **provider credentials**
- Click on the **Main Menu > Locator**
- Enter the **membership number**
- Choose **Country** and enter **South Africa**
- In the **Discipline Group** drop-down menu, select **Facility**
- Specify the **preferred radius**
- Select the **Current Year** and **relevant Month**
- Click **Search**

Alternatively, call the Healthcare Provider Contact Centre on **0861 112 666**.

Continuation of the Agreement
You **are not required** to sign or return the 2026 Fedhealth myFED GP Network Agreement. Your continued participation in the network is appreciated and remains in effect.

Thank you for your continued commitment to delivering high-quality care. We look forward to working together to shape the future of healthcare in 2026.

Kind regards

Fedhealth GP Network Management