

Dear Universal Network Doctor,

RE: Change of Administrator for Witbank Coalfields Medical Aid Scheme ("WCMAS") with effect from 1 January 2026

This notice is to inform you that, with effect from **1 January 2026**, Witbank Coalfields Medical Aid Scheme ("WCMAS") will no longer be administered by Universal Healthcare.

Accordingly, Universal Healthcare will cease administering benefits, claims, and provider network arrangements for WCMAS from this date. Any matters relating to WCMAS members from 1 January 2026 onwards will fall under the responsibility of the newly appointed administrator.

Further communication and operational updates, including information on claims processes, tariffs, and provider arrangements, will be issued directly to you by the new administrator and/or the Scheme in due course. In the interim, all network-related queries can be directed to **providers@wcmas.co.za.**

We thank you for your continued partnership and for the care you have provided to WCMAS members during Universal's period of administration.

Kind regards

Universal Provider Networks

